

## FREQUENTLY ASKED QUESTIONS

The information & table below is designed to answer FAQ's about cakebase depths, shelf life & baking days.

CAKEBASE RANGE	AVERAGE DEPTH SQUARE		AVERAGE DEPTH ALL OTHER SHAPES		SHELF LIFE (weeks)	USUAL BAKING DAY
	(inches)	(mm)	(inches)	(mm)		
MADEIRA	2.5	65	3	75	4-6	MONDAY, TUESDAY & THURSDAY
GENOESE	2.5	65	3	75	3-4	MONDAY
CARROT	2.5	65	3	75	2-3	MONDAY
NO ADDED EGG	2.75	70	3.25	85	2-3	MONDAY
FRUIT	2.25	60	2.75	70	52	AS REQUIRED

- 1. Cakebase range:-** This covers all the ranges currently available though our website. We are always looking to develop more of a choice & are currently trialing 2 new pre mixes. These are Red Velvet & a Gluten-free sponge cake. If you are interested in either of these, or have any questions or suggestions of other types, please let us know.
- 2. Average depths:-** As can be seen, we split them into squares & all other shapes. This is because square cakes have a greater surface area & always tend to be slightly shallower than all other shapes. We often get asked if cakes can be baked deeper. We can do them a little bit deeper, but not by much. If you require a particularly deeper cake, then the best way round this is to order 2 bases. They can be baked a little shallower, but they need to be ordered by phone, as the website doesn't allow for such variations.
- 3. Shelf life:-** This is very much dependent upon the time of year & your storage arrangements. The lower figure is based on the hotter months & still requires storage in a cool, dry area. If freezing the cakes, we have found that they are still perfectly fine after 3 months in the freezer.
- 4. Usual baking days:-** Here at Cakebases, we understand that you may not always have your orders in until the weekend before they are required. As we are a bakery that bakes other products as well, we try to bake all the bases on a Monday, with a provision for Tuesday as well. Therefore, we bake all orders that come into us by midnight Sunday on the day after. They are wrapped on Tuesday morning & are then available to collect from the shop or to be dispatched for you to receive on Wednesday. We don't carry much spare stock, so if you require cakes & miss the deadline, it may not be possible to fulfill your order. However, if ever you need anything urgent, please call or email & we will try to help.